

Important Information About Upgrading the Merging ZMAN Ravenna Card for TouchMonitor

We have encountered a few instances where the unit became nonfunctional after an update, so it's extremely **important** to follow these steps carefully.

Browser

Do NOT use Safari. Use **Chrome** or **Firefox**.

Steps - Important to follow

1. **Back up** your ZMAN card settings by downloading the **configuration** file. This happens in the System tab.



2. **Reboot to factory:** Also happens in the System tab.
3. **Reboot** the **TouchMonitor** by disconnecting/reconnecting power.
4. When rebooted, the Ravenna card does not have an IP address. **Set the IP address** in the TouchMonitor Menu > System > Audio > AOIP Network Settings.
5. In your browser, navigate to: `http://{IP-of-device}:8080`. Upload the firmware file and click **Update**. Wait until the process is complete and the website **confirms** the update. **Do not** disconnect the power or refresh the web-page during the update.
6. Re-power the TouchMonitor by disconnecting/reconnecting it.
7. Upload your configuration file to restore your ZMAN card settings.

The update is now done.