

Release Notes and Update Instructions EN

RTW Dante Firmware 1.04

for TouchMonitor devices with Dante™ interface

Software version: RTW TM series 1.04b.dnt (build from September 29th, 2020)

Build date: January 27, 2021



NOTE – Check, if your TouchMonitor device is running with the latest TM firmware (currently 8-04). Perform an update, if necessary. Then update the implemented Dante™ network interface with the RTW Dante firmware (currently 1.04b).



ATTENTION! – Please do not use this Dante update file for any other product than the RTW TouchMonitor with Dante interface under any circumstances! Updating other devices may destroy the firmware of these units!

Updates

- Fixes an issue where some TouchMonitors with Dante™ interface could not recognize ST 2110 audio streams.

Update Instructions

We assume that your TouchMonitor with **Dante™ interface** is already integrated in your AoIP network and a PC is also available in it.

- 1 Store the downloaded ZIP file to the PC with access to the AoIP network. Unpack it and remember its location.
- 2 Access TouchMonitor's **Menu**, touch **System** and then **Audio**.
- 3 Remember the **AoIP Name!**
- 4 Start the **Dante Firmware Update Manager**. This Software is available from the Audinate web site (current version: 3.10.6.2 for Mac and Windows).

- 5 Select **Update Dante Firmware**.
- 6 At the next screen, activate the **Override Device Matching** check box and browse to the downloaded update file.
- 7 Select the RTW Dante firmware update file (*.dnt).
- 8 Click **Next** and confirm the warning.
- 9 Select the device with the name you read from the TouchMonitor menu.
- 10 Click **Start**. The update procedure starts and takes some minutes.
- 11 Reboot your TouchMonitor. Therefore, make power off and on after some seconds.
- 12 The update is completed.

Important Notice

Trademark	All products and company names contained herein are ™ and ® of their respective holders.
Copyright	RTW GmbH & Co.KG Am Wassermann 25 50829 Cologne Germany
Support	Visit www.rtw.com for support information